

3 2023

PP, A-1010 VIENNA VN: 08Z037864M

across-magazine.com



# HOW TO VALUE RETAIL REAL ESTATE

A DISCUSSION AMONG LEADING INDUSTRY EXPERTS





ROUNDTABLE VALUATION IS A REFLECTION OF THE ASSET MANAGEMENT STRATEGY INTERVIEW UNION INVESTMENT ON WHY IT PAYS TO INVEST IN TRANSFORMATION ROLE MODEL CHINA FIBA EXPLAINS WHAT WE CAN AND SHOULD LEARN FROM CHINA

- ASSET MANAGEMENT
   LEASING
   MALL
   OFFICE MANAGEMENT
   BUSINESS DEVELOPMENT
   INTEGRATED FACILITY MANAGEMENT
  - FINANCE PROJECT MANAGEMENT CENTER MANAGEMENT ARCHITECTURAL DESIGN & CONSTRUCTION MANAGEMENT
  - MARKETING & CORPORATE COMMUNICATIONS LEGAL HUMAN RESOURCES SERVICE EXCELLENCE SUSTAINABILITY
    - LEADERSHIP AND TEAM WORK DYNAMISM CARE FOR NATURE AND COMMUNITY ACCOUNTABILITY

# FIBA CP





Fiba Commercial Properties invests, operates and manages various commercial properties and assets such as shopping malls, retail centers, mixed used projects, offices, hotels, residences and cinemas.

Fiba CP specializes in development, design, renovation, refurbishment, resizing and repositioning, leasing and management of different assets. It also uses global synergies of digital and robotic automation systems increasing values as well as sustainability of its business partners and own projects. Fiba CP creates unlimited opportunities for commercial properties for owners and investors in CEE, SEE, WE, Türkiye and China.

# PROPERTY MANAGEMENT



Valuation is an instrument, but it is way more than pure statistics: This is one conclusion of our ACROSS roundtable discussion on valuation between Klaus Striebich (RaRE Advise), Steffen Hofmann (Ambas), Jean-Christophe Bretxa (METRO PROPERTIES), Tijana Elez (MPC) and Henri Eisenkopf (Union Investment). It became clear: Market developments also change the mechanisms of valuation. The way market players look at valuation and how it takes place varies throughout the industry. But they all agree that to find the "right" price for retail real estate, a clear vision, realistic business model, professional data, and expertise are essential. And then, valuation will follow a clear and straightforward asset management.



The roundtable (page 14) on valuation is the latest result of the regular exchange between our advisory Board members. Klaus Striebich, Head of the ACROSS Advisory Board, regularly discusses important industry topics with board members, thus promoting dialogue and collaboration within the placemaking industry. We are proud to gather so many industry leaders on one board.

Repurposing existing properties is a value-adding approach, benefiting both the capital market and users. This is why Union Investment is changing direction for the better by considering the value chain holistically. In a detailed focus topic, Managing Director Henrike Waldburg explains the corporate positioning (page 30), how Union Investments understands transformation, and why it is worth investing in transformation from a financial and social perspective. Furthermore, we show with five case studies how this works and what it looks like in practice.

Also, SES (page 46), HBB (page 42), and Kaufland (page 24) show how existing centers can be converted into state-of-the-art shopping destinations by sharing their case studies. "The further development of locations is one of the fundamental tools of our industry," states Christoph Andexlinger, CEO of SES. "However," argues Angelus Bernreuther, Head of Investor Relations Management at Kaufland, "revitalization presupposes that the market players - investors, tenants, and local authorities understand the



Enjoy reading this and our other articles and interviews.

Reinhard Winiwarter Publisher of ACROSS Magazine r.winiwarter@across-magazine.com

Anne-Kathrin Velten Editor in Chief of ACROSS Magazine a.velten@across-magazine.com













contact@fibacp.com.tr



# Asset Management Comes First – Valuation Follows Accordingly .....

ACROSS round table discussion on valuation: During times of complete information and transparency, valuation may be either the problem or an opportunity to manage and cope with the given situation.

"Rethinking the value Chain" .......

Union Investment is changing direction for

Waldburg explains the corporate positioning

and why it is worth investing in transforma-

tion from a financial and social perspective.

the better by considering the value chain

holistically. Managing Director Henrike

Revitalization as an Opportunity

important trends in retail real estate.

"However, it presupposes that the

market players - investors, tenants,

mechanisms of success," explains

Angelus Bernreuther, Kaufland.

and local authorities - understand the

for Future Core Assets....

Revitalization is one of the most

# Digital Reach and Property Valuation.....

PropTech Column by Peter Tonstad, Placewise.

#### 

#### 

The Retail Index by Union Investment and GfK shows increased signs of recovery in eleven European countries.

# TRANSFOR-

### Union Investment Transformation Case Studies

With five case studies Union Investment shows how their transformation approach looks like in practice.



#### 

HBB sheds light on the various aspects of the revitalization process, including analyses, costs, steps, success factors, and necessary partners.



#### 

Christoph Andexlinger, CEO of SES, explains how the company is developing the established, aging center into a state-of-the-art mall with a high quality-of-stay via a complete refurbishment.

#### 

#### 

Yurdaer Kahraman, FİBA Commercial Properties, not only spoke about the current global developments taking place at his company, but also about the opportunities in the Turkish market, why Turkish brands are expanding so successfully in Europe and about his recent experiences in China.

# Loyalty Schemes: A Win-win for Brands and Customers ...... 54

"One of the most surefire ways for management companies to optimize revenue for brands is to find ways to improve customer loyalty and to ensure both new and repeat visits," states Sergio Jiménez, Marketing & IT Director at NEINVER.

#### "Sales are back!" ...... 56

"Despite the significant challenges of recent years, it is clear that retail real estate is a stable and resilient asset class," says Joanna Fisher, ECE Market-places.



# "Contribute to the well-being of the Community"

Jovana Cvetković, MPC Properties, describes the company's principle of commitment to innovative and integrated business.

#### 

WISAG's eleventh Sustainability Radar investigated this with its study entitled "EU taxonomy – Where does the real estate industry stand?" The result: property owners are calling for more concrete specifications.



#### | Color | Colo

#### 

There is a collective push within shopping centers to preserve the planet, says Jean Carlos Delgado, Marketing and Brand Director at HyperIn.

# What will the Mall of the Future look like? .....

Technology will shape the shopping malls of the future, making them more efficient, customer-focused, and sustainable, explains David Fuller-Watts, Mallcomm.



## "Our Job is to give the Industry a Perspective." 72

We are in the middle of a transformation, states MAPIC Director Francesco Pupillo. The changes in the retail world are also reflected in the changing role and face of MAPIC.



#### 

Luxury is more resistant than any other retail segment – especially in times of crisis. However, consumers are changing.

# Luxury Goods Are a Relatively Risk-free Investment for Consumers

"Making luxury accessible to a broader audience is a successful business strategy today," says Orsolya Hegedüs, Deloitte Austria.

# The Philosophy of daily Routines @ House of Rituals, Amsterdam .... 82

Retail Shop Tip by Heidemarie Kriz.

#### 

# 14th German Specialty Store Summit ......84

Discover the platform for the specialty market-oriented retail and real estate industry.

Where the Industry Meets .............. 85
Upcoming events in 2023 and 2024